

MOUNTAIN HOME BIOLOGICAL, INC

WWW.PELLETLAB.COM

Return Materials Form

Approved By _____

Approved on _____

Customer Details

Company _____ Contact _____ Phone _____ Fax _____ E-mail _____

Product Details (Note: credit will be issued upon receipt of returned goods)

Internal use Only

Item	Description	Qty	Price	Reason	PO#	Inv#	Replace?	Credit	Rcvd Return	Status

Comments/Notes:

Return Materials Policy

Please note that Mountain Home Biological can only accept returns that are accompanied by our Return Materials Form. You may request a form by fax (509-493-2128) or email (mtnhome@gorge.net). Please note that all requests must include your purchase order number, our invoice or sales receipt number, our item number, quantity you wish to return, and the reason for the return.

Returns are not allowed on goods supplied on 'special order basis' nor on merchandise past 90 days of invoicing. Goods must be returned in the original packaging with shipping prepaid. All goods ordered in error are subject to a 30% restocking charge. Replacements can be sent upon request and credits will be issued only after the returned goods have been received and processed.

Mountain Home Biological works diligently; to ensure that all of our products are carefully inspected for quality assurance prior to shipping. Our liability ceases after the goods leaves our warehouse. It is important that shipments be inspected and any damages be reported at the time of delivery or your claim may be disallowed. Any concealed damage must be reported within 2 business days. Please retain the merchandise in the original packaging pending its inspection by the Carrier.